

The Sports and Coaching Camp Business Guide

Plain-language booking terms outline

Add your details and work through this sheet with your team.

Camp / programme

Prepared by

Date

Draft for local legal review, not a ready-made legal contract.

Seller

Legal business name, address, and contact

Service

Offering, dates, times, site, audience, and inclusions

Price and payment

Total, required tax treatment, deposit, later payments, fees, receipts

Booking confirmation

When a place is held and when it is confirmed

Participation requirements

Fair and lawful age, skill, care-information, conduct, and equipment requirements

Customer cancellation

Deadline, method, lawful fees, refund or credit calculation

Camp cancellation

Minimum-enrolment decision, notice, refund process, optional alternatives

Weather and disruption

Approved changes and remedies

Illness, missed days, and withdrawal

Clear rules, subject to law

Transfers and waitlists

Process and limits

Late pickup

Safe care process and any lawful disclosed charges

Complaints

Contact and escalation

Other documents

Separate activity consent, privacy notice, medicine and trip permissions

Version and acceptance record

Details

Customer rights

Required local wording; nothing improperly limits statutory rights

Check that the website, staff scripts, and software do exactly what these terms say.